

Human Understanding Empowered

2022 Market Research Audience Book



At RFG, our respondents are at the heart of everything we do. We embrace the human at the centre of all research, and enable a holistic understanding of individuals at scale.

We pride ourselves on the lasting relationships we create with our customers, built on a foundation of responsiveness, proactiveness and quality.





Sampling technology built to bring you closer to understanding the humans at the center of your research.



METHODOLOGY

BETTER REACH. BETTER REPRESENTATION

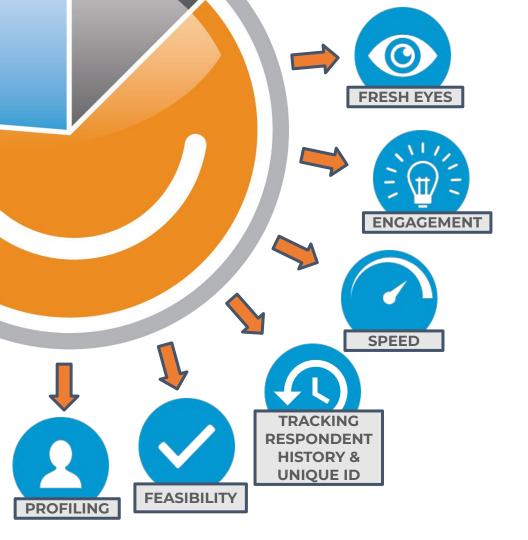
Our hybrid methodology combines the best attributes of:

- o email panel
- o social media
- o real-time sampling
- reward sites
- o mobile apps & games
- o plus much more

We pride ourselves on delivering you the broadest possible representation of the internet population.







METHODOLOGY

BETTER QUALITY. BETTER DELIVERABILITY

Technologically advanced & nuanced sampling controls ensure RFG sample is:

- High-quality
- Reliable
- Replicable
- Representative

Our hybrid approach allows us to preserve research rigour while engaging respondents on their terms making us one of the most representative sample suppliers in the market today.



PROFILING+

At RFG, we have created thousands of profiling points to enable you to get closer to your desired audience.

In addition to the comprehensive profile that we build on our participants, we add to that profile continually using real-time custom data points to reach respondents in even the most unique projects.



PROFILING+

Demographics

- Age
- Gender
- Geo (County, ZIP, Region, etc)
- Race/Ethnicity
- Language(s)
- Household Income
- Household Composition
- Marital Status
- Employment Status
- Student Status
- Level of Education
- SEC (UK, BR, MX)

Automobile

- Licensed drivers
- Car owners
- Car lease
- Car sharing
- Purchase Intenders
- Motorcycle

Employment Information

- Employment Status
- Industry
- Job Title
- Purchase Decision Maker

Health

- Ailments
- Caregivers
- Medication Types
- Alternative Therapies

Travelers

- Business Travelers
- Leisure Travelers
- Travel Frequency
- Recent Hotel Stays
- Recent Airline/Flights
- Cruise



PROFILING+

Finance

- Primary Financial Decision Makers
- Investable Assets
- Banking Services
 - Savings/checking
 - Credit Cards
 - Retirement accounts
 - Investments accounts
 - Mortgage Intenders
 - Loans

Mothers/Parents

- Presence of Children in Household
- Age/Gender of Each Child

Technology

- Technology Ownership
- Smartphone Ownership
- Early Adopters
- Device Type
- Mobile Carrier
- Webcam available

Entertainment

- Television Viewing
- Movie Theatre Views
- Cord-cutters
- Media streamers
- Hobbies
- Gamers
- Fitness Enthusiasts

Food and Beverage

- Beverage Consumption
- Primary Grocery Shoppers
- Restaurant Goers

Gamers

- Console
- Mobile
- Time Spent
- Categories/Genres

+ Custom

Ask your RFG Project Manager to build you a custom pre-targeting question to reach any audience.

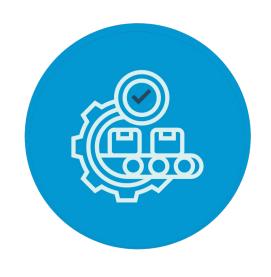




A 3-stage protocol for ensuring the highest-quality data.



FRAUD PREVENTION TECH



We prevent fraud using a comprehensive suite of custom-built and 3rd party quality control mechanisms including:

- Device Recognition & Linked Accounts
- Digital Fingerprinting
- SecureGeoIP
- Captcha
- Proxy Server Detection
- IP Filtering
- Authentication Via Suspect Online Activity Database



RESPECT THE RESPONDENT



By fostering a relationship of mutual respect between respondents, RFG & the researcher we ensure respondents WANT to provide their highest quality participation.

- Continuous UX enhancements for increased engagement
- Relevant personal incentives + charitable donation
- Connection with consumers where and when they are ready to engage
- Drop-rate monitoring as indicator of survey health
- Proactive project manager/client partnership for survey improvement



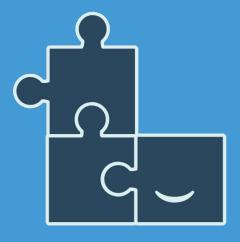
SAMPLING CONTROLS FOR QUALITY



The way you sample has just as much to do with quality as the people you sample.

- Custom built sampling technology for speed when you need it; controlled and steady if you prefer
- Balanced Starts
- Nuanced sample controls
- Vigilant project management



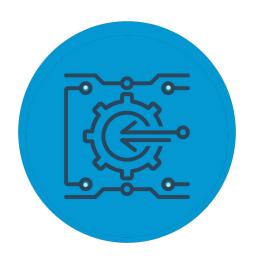


SAMPLE WITH A SMILE

Empowering you to reach respondents in the way that best supports your sampling needs.



API INTEGRATION



RFG's client API allows a sophisticated integration into your current project management system. This direct integration enables you the ability to streamline the purchase of your sample to:

- Automate the sampling process (no emails!)
- Speed up project delivery
- Receive instant feasibility calculations and cost estimates



MANAGED SERVICES



The RFG Managed Services Team are highly experienced in sample management and fieldwork. Based on years of experience they can enhance your project by offering custom solutions to your most difficult sample plans and operate as an extension of your team.

Availability:

- Rapid bid response times
- Efficient project launch turnaround
- 24 Hour weekday availability
- Weekend coverage







COUNTRIES OF INTEREST



We continue to expand our reach into global markets in order to offer greater sampling capabilities to our clients.

A country of interest not listed? Don't worry, we will be happy to discuss how RFG can support you.

For feasibility, please contact sample@researchforgood.com



THE AMERICAS



Reach | 1,200,000

Males | 56% Females | 44% 16-24 | 33% 25-34 | 32% 35-44 | 20% 45-54 | 10% 55+|5%



* Canada

Reach | 1,100,000

Males | 43% Females | 57% 16-24 | 24% 25-34 | 24% 35-44 | 19% 45-54 | 14% 55+|19%



Mexico

Reach | 260,000

Males | 53% Females | 47% 16-24 | 40% 25-34 | 35% 35-44 | 17% 45-54 | 7% 55+ | 3%



Reach | 17,950,000

Males | 49% Females | 51% 13-24 | 29% 25-34 | 26% 35-44 | 19% 45-54 | 11% 55+|15%

Note: in BR and MX we profile all respondents on SEC

EUROPE



Reach | 245,000

Males | 47%
Females | 53%
15-24 | 35%
25-34 | 25%
35-44 | 20%
45-54 | 10%

55+ | 10%



Reach | 400,000

Males | 53% Females | 47% 16-24 | 36% 25-34 | 28% 35-44 | 18%

45-54 | 9%

55+ | 9%



Reach | 205,000

Males | 49% Females | 51% 14-24 | 24% 25-34 | 22% 35-44 | 24% 45-54 | 27% 55+ | 8%



Reach | 200,000

Males | 54% Females | 46% 14-24 | 27% 25-34 | 27% 35-44 | 24% 45-54 | 15% 55+ | 7%



Reach | 775,000

Males | 48% Females | 52% 13-24 | 27% 25-34 | 30% 35-44 | 21% 45-54 | 12% 55+ | 10%

ASIA PACIFIC



Australia

Reach | 370,000

Males | 59% Females | 41% 16-24 | 26% 25-34 | 25% 35-44 | 19% 45-54 | 13%

55+|17%



China

Reach | 150,000

Males | 54% Females | 46% 16-24 | 20% 25-34 | 44% 35-44 | 26% 45-54 | 8% 55+ | 2%



India

Reach | 90,000

Males | 33% Females | 67% 16-24 | 35% 25-34 | 33% 35-44 | 18% 45-54 | 8% 55+ | 6%



Japan

Reach | 100,000

Males | 59% Females | 41% 16-24 | 13% 25-34 | 14% 35-44 | 25%

45-54 | 23%

55+| 25%







At RFG, we believe that no human should be left hungry.

That's why we operate on a one-for-one incentive model. For each completed survey, our respondents receive a personal incentive and, in addition, we make a donation to a charity partner.

Together, we can support our current partner, Action Against Hunger and help make zero hunger a human reality by 2030.

RFG has donated over \$700,000 to date, one complete at a time.





RESEARCHFORGOOD Human Understanding Empowered

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Projects Request A Quote

